# Office Policies: February 1, 2022 - Lobby is Open

## Drop-offs

- Use secure drop-box in our office lobby. Envelopes are provided
  - Please include a signed engagement letter and a completed 2022 tax questionnaire (available in our drop-off area)
- o If you have questions or discussion items, please e-mail us or include them on a separate sheet. Attach the sheet to the outside of your materials

## • Appointments

- o Limited in-person appointments are available
- o Telephone and internet (e.g., Zoom, etc.) appointments are encouraged

### Pick-ups

#### Remote

- Pay by phone (513) 563-0598 (preferred) or make alternative payment arrangements
- Returns will be mailed to you.
- Signed 8879s can be placed in secure drop box outside of our office entrance, e-mailed (chuck@cpvpca.com) or faxed (513) 563-1605
- Once signed Form(s) 8879 are received, returns will be e-filed

#### In-person

- Push marked button by entrance door. Once call is answered, please indicate you're here to pick-up
- Payment options pay by phone (prior to picking-up) OR cash, check, or credit card at time of pick-up
- Returns will be brought outside to you
- Signed 8879s can be placed in secure drop box outside of our office entrance, e-mailed (chuck@cpvpca.com) or faxed (513) 563-1605
- Once signed Form(s) 8879 are received, returns will be e-filed