Hot Topics

MEDICAID PENDING UPDATE

August 30,2016

In keeping everyone apprised of a resolution for Medicaid pending cases, we had our second meeting on August 25, 2016 with representatives from Department for Community Based Services (DCBS) and Department for Medicaid Services (DMS). Below are updates on the progress made to date and discussion from this meeting.

Client Managers

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PO Box 263 Russellville, KY 42276 **VERY IMPORTANT** Update on Request made to override "timely filing" of claims

Deputy Commissioner for DMS Jill Hunter announced DMS has eliminated the timely filing edit for the remaining of 2016. Claims that are over a year old will now process electronically in the KyHealthNet system.

<u>Update on Processes that DMS and DCBS have implemented to resolve the pending cases</u>

The processes listed in our August 11, 2016 HOT TOPICS have been implemented. Continue to follow those steps. A request was made of DCBS to resend the instructions to ALL county DCBS offices on how DCBS workers are to work nursing facility eligibility cases. The following clarification was made from the original steps:

One case per email should be sent to the DCBS supervisor. The DCBS supervisor should call the SNF <u>within a reasonable</u> time period (vs. within 24 hours).

We appreciate this opportunity to serve you.

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