

Hot Topics

June 2016

Client Managers

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BENEFIND

On June 9, 2016 KAHCF opened their training room to KAHCF members for a Provider Training on the Benefind Eligibility System. The session was presented by Kristi Puttnam, Executive Advisor in the Office of Commissioner, Lee Guice, Director of Policy and Operations of Department of Medicaid Services and Reena George consultant with Deloitte. The meeting started with an apology from Kristi Puttnam and Lee Guice for the trouble and confusion with the Medicaid offices across the state. The Benefind program was launched at the end of February and soon after the majority of the problems began. The goal of Benefind is to eliminate interviews with the Medicaid office for a new applicant. But, this process will take some time to be implemented.

Lee Guice discussed the policy of no longer mailing 552's to facilities. The only way to verify a 552 amount or change is check in the KyHealthNet system. Lee mentioned that they are looking for a way to notify facilities of 552 changes. Possible solutions include creating a tab in KyHealthNet that displays the 552 changes.

Reena George is a consultant with Deloitte. Reena discussed the Benefind website that is located at www.benefind.ky.gov. You can now apply for benefits, complete recertification, check the status of your benefits, or report a change through this website. The system allows you to start and stop the application and not lose any info. When you submit your application or report a change, the information will be sent to the Department for Community Based Services (DCBS) for processing. Once the application is completed online, you will need to call and make an appointment with the Medicaid office. The Skilled Nursing Facility Provider phone line (nursing facilities only) has been re-activated 1-844-432-2771.

If you do not want to utilize Benefind, you may start an application or report a change by contacting the DCBS Family Support Call Center at 1-855-306-8959 or mail or fax a hardcopy application to DCBS Family Support
PO Box 2104
Frankfort KY 40602
Fax: 502-573-2007

Authorized Representative is a feature that will hopefully be added to Benefind in August. Once the Authorized Representative feature is added to Benefind, the facility can apply to become an Authorized Representative. The Authorized Representative will be allowed to submit applications on a resident's behalf. The facility should have the appropriate forms on file to be the Authorized Representative (DCBS-2 and MAP14). Until August, the employee of the facility will have to have the family present to complete the application thru Benefind. The Medicaid applicant/family will need an email address that DCBS will use to contact them. The Benefind system will require a separate email address for each applicant, until the authorized representative feature is in place.

In the fall, there will be an automatic program that will verify bank account balances. The system is Asset Verification System (AVS). The manual forms that have to be submitted to the bank will be eliminated once it is announced that the AVS has been implemented.

Kristi Puttnam sent a link to the [Self Service Portal Medicaid Application Quick Reference Guide](#).

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Medicaid Aligning Billing with National Uniform Billing:

Claims with dates of services beginning on or after July 1, 2016 will not be permitted with type of bill (TOB) 89, instead providers should use 21 in place of 89. Bills using 89 after July 1, 2016 will be denied. TOB 21X is effective immediately and may also be used for dates of service prior to July 1, 2016

Change in Medicare Interim Rate

Reviewing your Medicare biweekly pass-through payments to current FY allowable bad debts is highly recommended to prevent unexpected settlements. Medicare reviews and revises this payment annually based on bad debts submitted on the annual Medicare Cost Report. In order to eliminate a material payable or receivable at the cost report filing date providers may request an increase or decrease to the biweekly payment to realign with current year bad debts. Calendar year providers are currently receiving interim rate changes from their MAC. Please forward this correspondence to your client manager. If you have questions or need your payments reviewed contact one of our client managers.

Department of Labor NEW Overtime Rules effective 12/1/16

On May 18, 2016, President Obama announced the publication of the Department of Labor's final rule updating the overtime regulations. Prior to 12/1/16 Salaried employees did not earn overtime pay if they earned at least \$455/week (\$23,660/year). As of 12/1/16, employees will be required to be paid overtime pay if they do not earn at least \$913/week (\$47,476).

The standard salary level will increase every 3 years as follows:

2020—\$51,168

2023—\$55,108

2026—\$59,351